

Questions?

Call us if you require any further information in regards to our service area.

Thanks on behalf of the staff

SIKSIKA IT DEPT

SIKSIKA IT DEPARTMENT

Siksika Nation Tribal Administration
Box 1100
Siksika Nation, AB
T0J 3W0

Phone: 403-734-5111 or 5118
Email: itdept@siksikanation.com
Website: siksikanation.com

**SIKSIKA IT
DEPARTMENT**

**IT DEPT
INFORMATION**

**Keeping the
Nation User
Friendly**



Services

IT Departments main responsibility and duties are to maintain the Siksika Administrations Network which carries both voice and data signals to each computer/device that is connected to the network.

Network - A system of computers and peripherals, such as printers, that are linked together. A network can consist of as few as two computers connected with cables or millions of computers that are spread over a large geographical area and are connected by telephone lines, fiberoptic cables, or radio waves. The Internet is an example of very large network.

Data Network Activities

Computer & Support: <ul style="list-style-type: none"> Ordering Troubleshooting Upgrades Applications <ul style="list-style-type: none"> Microsoft Products Graphics Databases Excel programming Web Development 	WAN/LAN Services: <ul style="list-style-type: none"> E-mail Internet Remote Office connections <ul style="list-style-type: none"> Radios & Antenna installations Cabling Setup Virtual LAN Network Architecture Network Printers ADSL services Video Conferencing Web Hosting 	WAN/LAN Services: <ul style="list-style-type: none"> Firewall <ul style="list-style-type: none"> Custom Administrative Settings Wireless Networks Server Setup <ul style="list-style-type: none"> Maintenance Customization Print Servers Network Redundancy File Backup Services Backup Power
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Desktop Support

The Siksika IT Department also provides technical support to each department that range from installing software on computers to programming VOIP phones.



VOIP - Short for Voice over Internet Protocol. A protocol for transmitting the human voice in digital form over the Internet or other networks as an audio stream, instead of using traditional telephone lines. VoIP uses the Internet Protocol (IP), but is not limited to communication by computers even phone-to-phone communication can be conducted using this technology.

Computer Repair Services

The Siksika IT Department also provides computer repair services to all work computers that are used in each service area.

OTHER SERVICES

1. Telephony (digital, Analog Operations, VOIP)
2. Data LAN/WAN/WLAN networking, mining (GIS/MIS)
3. Internet Service Provider (toll by-pass, commercial gateway / telephone service)

Telephone Activities:

- Moves; Adds; Changes; Cabling
- IP; Analog and Digital Services
- Voicemail and menuing
- Simple phone switch maintenance
- Consultation and orderings
- Build-out Implementation
- Billing and Reporting

Current Employees

**IT Network Manager—
Cassius Smith**

**IT Network Technician—
Blair Spring Chief**



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