Siksika Nation Tribal Administration

SIKSIKA NATION PUBLIC WORKS

PUBLIC NOTICE

PSA: EMERGENCY WATER SERVICE INTERRUPTION – WESTEND PUMPHOUSE

NOVEMBER 26, 2026 (UPDATED 4:30 PM)

Oki Siksika,

On Nov. 25th, water to 158 homes on the Community Water System (piped system) was shut off. DMT Mechanical discovered leaks affecting both the supply and distribution lines near the Westend Pumphouse. Further investigation on Nov. 26th revealed damage beneath the reservoir. Currently, Public Works is planning a temporary bypass to keep water flowing while crews complete permanent repairs.

Water Restoration and Repair Plan

Phase 1 – Temporary Emergency Repair | Friday, November 27: DMT Mechanical will attempt to install a repair sleeve over the damaged pipe. If successful, service could be restored before the weekend, depending on pipe conditions and testing results.

Phase 2 – Temporary Bypass | Monday, November 30: Crews plan to install valves outside the Westend Pumphouse to supply the 158 homes directly from the Arthur Ayoungman reservoir. Lower water pressure may occur; operators will monitor pressure, particularly in Stobart. Another temporary shutdown will be required, with advance notice so residents can collect drinking water and fill bathtubs for toilet flushing.

Phase 3 – Permanent Repairs | Estimated one to two weeks: Once the bypass is confirmed to work, crews will drain the Westend reservoir, repair the damaged piping, disinfect the reservoir and complete water sampling and testing before returning the facility to normal operation. The goal is to maintain water service through the bypass during repairs.

All repair and restoration timelines are subject to change.

Boil Water Advisory – Important Clarification

The advisory applies to tap water once running water is restored. Loss of pressure may allow contaminants to enter the system. Bring tap water to a rolling boil for one full minute and cool before drinking, cooking, brushing teeth, making ice or washing produce. Follow public health guidance for infant formula. Use sealed bottled water or designated potable fill station water as alternatives. Household filters are not a substitute for boiling. Continue until the advisory is officially lifted.

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Important Reminders

- **Conserve water:** Prioritize essential needs once service returns; postpone vehicle washing, filling hot tubs and excessive laundry. Report low pressure, loss of service, discoloured water or suspected leaks.
- **Secure your dogs:** Unsecured dogs may prevent crews from safely delivering water and notifications to your household and neighbours.
- **Hotel Accommodations:** Elders, residents with health conditions, and families with small children are asked to call Support Services at 403-734-3815 to arrange accommodations.
- **Staffed, illuminated potable water fill stations:** Water fill stations remain available at three locations. Residents may fill their water jugs at either station; please see the maps for locations.
- **The Sportsplex and the Arbour are open for showers.**
- **Water deliveries:** The Siksika Fire Department can fill bathtubs for flushing toilets. To request this service, please call dispatch at 403-734-3815.

We apologize for the disruption and thank Nation members for their patience, as well as Public Safety, Fire, Housing, Support Services, Public Works and DMT Mechanical for their coordinated efforts. We encourage residents to check on their neighbours and offer help where it is safe to do so.

A further update will be provided following the temporary repair attempt on Friday, November 27.

Contact Information
Public Works: 403-734-4388 during office hours (Monday–Friday, 8:00 a.m. – 4:30 p.m.)
Public Works After Hour Emergency: 403-734-3815